

Dear Sir / Madam,

To improve the satisfaction of our customers and to develop our activity in a respectful way with the environment, in Ecomanagement Technology (ECOMT) we have recently implemented an Energy Management System based on the requirements of ISO 50001: 2011, Integrated with our Quality and Environment Management System which was already implemented in our company, and whose management policy we send you attached to this email.

That is why, in relation to energy performance, we would like to focus on the importance of trying to optimize energy and natural resources by minimizing waste, recycling where possible and maximizing the use of our renewable resources; As well as promoting and supporting all those energy-efficient products and services and those designs that allow us improve our energy performance.

In fact, all these aspects will be considered positively when evaluating and acquiring any service or product that has or can have a significant impact on the energy performance of ECOMT, choosing the one that implies a better use and consumption of energy. Also in this selection, it will be considered the actions of the supplier or subcontractor in relation to energy efficiency such as having certificates like: ISO 50001, ISO 14001, Carbon Footprint Calculation, Eco-labels, Environmental Friendly, FSC, PEFC, etc. We would therefore be grateful for any information you may provide in this regard, which will also serve to conduct your annual evaluation.

Likewise, feel free to send us any other comments, data or suggestions for the improvement of our energy performance or our Energy Management System, you can do so by using the mail address through which you have been sent this communication or directly to our head of the Energy Management System:

JUAN CARLOS CABALLERO RODRÍGUEZ: [jcaballero@ecomt.net](mailto:jcaballero@ecomt.net)

Lastly, we would like to appeal for the responsible use of resources and energy and the importance of acting in a respectful way with the environment, especially for companies subcontracted by ECOMT, as the activity developed by you influences our energy performance, and for this reason, I am attaching a Manual of Good Environmental and Energy Practices, which we hope you will consider in your activity.

Sincerely:

**Responsible of the SGE**

**Juan Carlos Caballero Rodríguez**

**ECOMT**

## INTEGRATED MANAGEMENT POLICY

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Ecomanagement Technology (Ecomt), whose activity covers "Implementation of software, hardware and associated services solutions for local and remote control of installations and processes". Ecomt is aware of the importance of the quality, the environment and the energy, in the present and the future, so essential factors to achieve the success of the company, achieve customer satisfaction, and integrate values of respect for the environment and Performance in the exercise of its activity.

Ecomt, for its commitment to quality and sustainable environmental and energy development, has an integrated quality, environmental and energy management system that adapts to its processes, activities and services, complying with the requirements established by ISO 9001, ISO 14001 and ISO 50001.

This Policy is established to guide the management of the organization, this orientation is reflected in the following guidelines:

- **Customer orientation:** Ecomt customers are our reason for being. Ecomt seeks to achieve total satisfaction of the customer through the fulfillment of our service, knowing the customer's expectations, listening to them and involving them from the beginning in the determination of the quality that satisfies them, putting at your disposal our organization as well as our human and technical resources.
- **Innovation:** Ecomt is committed to maintaining at all times a high level of innovation in the development and delivery of its services within the framework of a permanent system of continuous improvement, to increase customer satisfaction and decrease, as much as possible, environmental and energy impacts.
- **Training:** Ecomt pays attention to the training of its workers. It is considered important to train the staff of the organization to ensure that their knowledge and skills are adapted to current and future needs.
- **Documentation:** To maintain the highest level of efficiency in our processes it is necessary to systematise the developed activities. These activities are described in approved procedures, it is necessary to ensure the registration of the information that comes from the monitoring and measurement as well as the analysis of data of the processes. This systematization seeks to prevent the appearance of problems caused by the unfulfillment of the specifications, due to defects in the provision of the service, permanently keeping our client informed of those nonconformities and ensuring effective communication between the different interested parties.
- **Commitment:** Ecomt is committed to complying legal and regulatory requirements as well as those of the customer as a basis for good service and efficient protection of the integrity and health of people, facilities, the environment and energy consumption and energy efficiency.
- **Participation:** The Ecomt team is essential and their personal satisfaction is a highly relevant factor that should be considered to satisfy the client. To favor a participative environment among the employees adapting the work to the people, facilitating team work, the individual recognition and suggestions of improvement. Every member of the EcoMT team is responsible for following up and complying those procedures and instructions that affect them,

and must assume an awareness of continuous improvement, which helps to minimize errors, providing solutions that contribute satisfactorily to the problems or situations that may arise. It is essential that all the staff participate to achieve the objectives set out in Ecomt.

- **Environmental behavior and energy efficiency:** The rationalization of the consumption of natural and energy resources as well as the minimization of waste, emissions, noise and

disturbances is an integral part of Ecomt's objectives and strategies. We also commit ourselves to identify, evaluate and control environmental aspects, especially those that are significant, trying to achieve continuous environmental improvement, combating climate change and preventing pollution. As well as supporting the purchase of energy-efficient products and services and design to improve energy performance.

Ecomt Management will conduct a permanent assessment of the implementation and effectiveness of this integrated management policy, ensuring, where necessary, the evolution and improvement of our integrated management system to achieve and revise the objectives and marked targets.

The head of the company is committed to the continuous maintenance of the integrated management system to ensure its adequacy to the present policy, showing its principles to all the staff and making it available to customers as well as any interested parties.